

Panorama[®] Preferred Limited Optional Warranty

Bekaert Specialty Films, LLC (hereinafter Bekaert) provides the following limited optional warranty coverage in the event the installation of an approved Panorama program window film for residential or commercial use voids a window manufacturer's glass or insulated glass (IG) unit seal failure warranty.

INSTALLATION TYPE: Residential Commercial

FILM TYPE PURCHASED: Panorama Films Panorama Safety Films

LIMITED OPTIONAL WARRANTY

For a minimum application fee of \$75 (for installations of 1-215 square feet) or of \$0.35 Per each square foot, whichever is greater, of film installed, Bekaert will provide the following warranty:

If the installation of Panorama program window film voids the window manufacturer's glass and/or insulated glass (IG) unit seal warranty, Bekaert will pay for, or reimburse you for, the cost of replacing any window glass at any time during the period covered by the window manufacturer's glass and/or insulated glass (IG) unit seal warranty. Bekaert will also pay for, or reimburse you for, the cost of replacing the Panorama program window film.

In no case shall the Panorama preferred limited optional warranty extend beyond the duration of the window manufacturer's glass and/or insulated glass (IG) unit seal warranty or exceed any replacement values or allowances as defined by the window manufacturer's warranty terms.

All warranty repair service must be made by a warranty repair service provider that has been approved prior to service by the warranty service department.

In providing this limited optional warranty, Bekaert is not assuming liability for any warranty, loss or damage other than as expressly stated in the terms of this limited optional warranty. Bekaert shall not be liable for any loss, damage, expense or cost caused or partially caused by:

- * Any circumstance not specifically covered by the window manufacturer's glass and/or insulated glass (IG) unit seal warranty; or
- * For any factors identified in the list of exclusions in the window manufacturer's glass warranty.

This application for the Panorama Preferred limited optional warranty must include all windows that have Panorama program window film installed. Partial warranty coverage is not allowed. If approved, the Panorama Preferred limited optional warranty will be provided to and applies to, the person or entity named on this application. The limited optional warranty is not transferable.

CUSTOMER PLEASE NOTE

In the event that you may need to process a warranty claim, Bekaert will require the information contained in Sections "A" through "C" of this document, therefore, please be sure it is completed properly. WARRANTY CERTIFICATES THAT ARE NOT LEGIBLE AND/OR DO NOT PROVIDE COMPLETE INFORMATION AS OUTLINED BELOW WILL NOT BE ELIGIBLE FOR WARRANTY COVERAGE.

A. CUSTOMER INFORMATION

Name: _____

Address: _____

City/State/Zip: _____

Day Phone Number: _____

E-Mail Address: _____

Customer Signature: _____

B. DEALER INFORMATION

Dealer Name: _____

Business Name: _____

Address: _____

City/State/Zip: _____

Day Phone Number: _____

E-Mail Address: _____

Dealer Signature: _____

SCOPE OF COVERAGE

This Panorama preferred limited optional warranty is not available if the window manufacturer's glass and/or insulated glass (IG) unit seal warranty has expired prior to the application of Panorama program window films or if the window manufacturer's glass and/or insulated glass (IG) unit seal warranty is terminated for any reason not associated with the installation of a Panorama program window film.

Bekaert is not responsible for safety performance claims made by dealers or installers regarding Panorama film products. Proper installation for your particular requirements is the responsibility of the installing dealer who can assist you in selecting the proper film for your needs. You must therefore inform your dealer of your specific needs so that the proper film type can be recommended. Bekaert does not warrant Panorama film against any glass-related injuries.

This limited warranty is the sole and exclusive warranty provided by Bekaert with respect to glass breakage and/or insulated glass (IG) unit seal failure. In the event of glass breakage and/or insulated glass (IG) unit seal failure due to any defect in, or failure of, the window manufacturer's glass and/or insulated glass (IG) unit, Bekaert's sole and exclusive obligation is to pay for replacement of the glass and/or insulated glass (IG) unit subject to the limitations set forth in this warranty.

In no event shall Bekaert be liable or responsible for any other costs, expenses, losses or damages (regardless of whether they are deemed to be direct, special, consequential or incidental) that are in any way related to the film, the glass, the insulated glass (IG) unit; the quality of the glass or insulated glass (IG) unit; the use of the glass or insulated glass (IG) unit; any defect in the glass or insulated glass (IG) unit; or any failure of the glass or insulated glass (IG) unit to perform as represented or expected. By this warranty, Bekaert does not assume liability for any warranty, loss or damage other than as expressly stated in the Panorama limited optional warranty.

The Panorama preferred limited optional warranty can only be modified by a written agreement signed by an officer of Bekaert.

FOR OFFICE USE ONLY

This limited optional warranty coverage application becomes valid only when this box is stamped, signed and dated by a representative from the Bekaert warranty service department.

C. FILM INSTALLATION INFORMATION

North Film Type _____ Sq Ft Amt _____ Roll # _____

South Film Type _____ Sq Ft Amt _____ Roll # _____

East Film Type _____ Sq Ft Amt _____ Roll # _____

West Film Type _____ Sq Ft Amt _____ Roll # _____

Misc. Film Type _____ Sq Ft Amt _____ Roll # _____

Installation Completion Date: _____

a minimum application fee of \$75 or of \$0.35 per sq. ft. whichever is greater

Total Sq. Ft. _____

Warranty Application Fee
\$ _____

WHITE: Customer / YELLOW: Bekaert / PINK: Dealer

Preferred Limited Optional Warranty (cont'd)

WARRANTY APPLICATION PROCEDURES

You can apply for the Panorama Preferred limited optional warranty for up to 30 days after the installation has been completed. However, the Panorama Preferred limited optional warranty coverage does not begin until Bekaert approves and returns validated warranty certificate copies to the customer. In the event that an application is not accepted and coverage is denied, Bekaert will refund the warranty application fee. Bekaert reserves this right to reject any Panorama Preferred limited optional warranty application for any reason which it deems, in its sole opinion, to be appropriate and reasonable.

A minimum application fee of \$75 (for installations of 1-215 square feet) or of \$0.35 per square foot, whichever is greater, is required to obtain Panorama Preferred warranty coverage.

To apply for the Panorama Preferred limited optional warranty, Bekaert requires the following items:

1. All parts of this properly completed warranty application (for validation stamping).
2. A copy of the window manufacturer's glass warranty.
3. A copy of the work sheet indicating the number and location of:
 - a) All windows covered by manufacturer's glass warranty.
 - b) All windows that will have Panorama program window film installed.
4. A copy of the dealer's proof of purchase invoice (if installation has been completed).
5. An application fee check made out to Bekaert Specialty Films, LLC.
6. A copy of the film-to-glass application checklist (Catalog #0322) if applicable.
7. Send Panorama Preferred warranty application materials to:

HOW TO MAKE A WARRANTY CLAIM

Bekaert reserves the right to verify customer eligibility for this limited warranty coverage.

1. Contact your original installing dealer to initiate a warranty service claim. If your original installing dealer is not accessible, visit bekaertfilms.com to locate your closest Bekaert office.
2. Contact your original installing dealer to initiate a warranty service claim. If the dealer is no longer accessible, visit bekaertfilms.com to locate your closest Bekaert office.
3. In order to process a warranty claim, Bekaert needs the following warranty claim support materials:
 - a) A copy of this limited warranty certificate or the detailed information contained in it.
 - b) A copy of the window manufacturer's insulated glass (IG) unit seal warranty.
 - c) A copy of the work sheet indicating the number and location of:
 - i) All windows covered by the manufacturer's insulated glass (IG) unit seal warranty.
 - ii) All windows that have Panorama program window film installed.
 - d) Proof of purchase from the installing dealer.
4. Send Panorama Preferred warranty claim materials to:

Quality Dept.
Bekaert Specialty Films, LLC
4540 Viewridge Avenue
San Diego, CA 92123

5. Upon completion of the warranty repair service, the customer will be required to sign a warranty repair claim form (Catalog #0329 PAN). This form will enable the dealer to be reimbursed for the warranty repair service.
6. Bekaert reserves the right to approve the warranty repair service provider who will perform the warranty claim service.
7. All warranty claim payments will be made to the warranty repair service provider who has been authorized by Bekaert to perform the warranty service pursuant to the terms of this document.